



Sable House, Northridge Close, P.O. Box BW 294, Borrowdale, Harare
Phone: 263-4-883865-72 ZW Fax: 883864, Website: www.delta.co.zw

Dear Valued Customer / Supplier,

The integrity of employees underlies Delta's relationships with its suppliers, customers, and communities. To this end the highest standards of ethical business conduct are required of employees in fulfilling their responsibilities. All employees of Delta Corporation Limited must adhere to our core principles of business conduct and ethics, set out in the **Delta Ethics Code**. This Code represents a clear conscious and personal commitment to doing what is right. Honesty, integrity, and fairness are expected in all aspects of our business, and this is a two-way relationship.

Should you, the customer / supplier, encounter any behaviour by Delta employee(s) that you find unacceptable and in violation of the Delta Ethics Code (which can be accessed via this link https://www.delta.co.zw/wp-content/uploads/2019/12/Delta-Corp_Ethics-Policy-1.pdf), please feel free to report this to Deloitte's Tip-Off Anonymous via the following channels:

Toll free number: 0800 4100 or e-mail reportszw@tip-offs.com

NB: Confidentiality and anonymity are guaranteed.

As our Stakeholder, we call upon you to also uphold the same standards in dealings with Delta for a mutually beneficial relationship.